

Country Energy
Regulated Retail Electricity and Gas Fees
For Small Retail Customers

Regulated retail charges are charges that Country Energy may charge to small retail customers supplied electricity and/or gas under Country Energy's standard form contracts. Regulated retail charges are separate from and additional to the regulated retail prices.

Country Energy may charge under a standard form customer supply contract for a miscellaneous transaction listed below.

Prices as of 1 July 2010

	Ex. GST	Incl. GST
Late Fee*	\$7.50	\$8.25
Customers may be charged a fee for late payment		

*This is an eligible charge under IPART's regulated retail determination, however Country Energy does not charge this fee

Dishonoured Cheque fee Twice bank fee Plus GST

Security Deposits

A single security deposit may be charged for each premise with an electricity and/or gas service

Residential Customers may be charged a deposit – maximum \$180

Business customers may be charged a deposit of:

1.5 times average bill for quarterly – maximum \$830

1.75 times average bill for 2 monthly – maximum \$650

2.5 times average bill for monthly – maximum \$460

All miscellaneous fees charged by Country Energy are in accordance with IPART's Retail Determination June 2010.

For Miscellaneous fees relating to Network, please refer to the Country Energy Network price list and schedule of fees.

Please refer to detailed price list and explanatory notes for further information

ALL CUSTOMER ACCOUNTS ARE PRO-RATED ON A DAILY BASIS

The logo for Country Energy, featuring the word "country" in white lowercase letters and "energy" in orange lowercase letters, set against a green rectangular background.