

Country Energy
Regulated Retail Electricity and Gas Fees
For Small Retail Customers

Regulated retail charges are charges that Country Energy may charge to small retail customers supplied electricity and/or gas under Country Energy's standard form contracts. Regulated retail charges are separate from and additional to the regulated retail prices.

Country Energy may charge under a standard form customer supply contract for a miscellaneous transaction listed below.

Prices as of 1 July 2011

	Ex. GST
Late Fee	\$7.70
Customers may be charged a fee for late payment	
Dishonoured Cheque fee	Twice bank fee Plus GST

Security Deposits

A single security deposit may be charged for each premises with a electricity and/or gas service

Residential Customers may be charged a deposit – maximum \$180

Business customers may be charged a deposit of:

1.5 times average bill for quarterly – maximum \$830

1.75 times average bill for 2 monthly – maximum \$650

2.5 times average bill for monthly – maximum \$460

All miscellaneous fees charged by Country Energy are applied in accordance with IPART's Retail Determination 2010 to 2013.

For Miscellaneous fees relating to Network, please refer to the Country Energy Network price list and schedule of fees.

ALL CUSTOMER ACCOUNTS ARE PRO-RATED ON A DAILY BASIS

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