

Now Country Water is part of your community.

Water concessions for pensioners

Country Water collects personal information about you to assist in the operation of our business and the delivery of water and other products and services. If you do not provide us with this information, we may not be able to provide you with our full range of products or services.

We may disclose your information to organisations assisting us with delivering our products and services to reporting and debt collecting agencies, authorised representatives, emergency services and government or regulatory authorities.

Customers in the Far West region may be eligible for Water and Sewer rebates or Water rebate only. There are a number of requirements that must be verified including holding a valid pensioner concession card and being the owner and occupier of the premise you are applying for a rebate. If you own more than one property, you are only eligible for one pensioner rebate for the premise that you live in. Pensioner Rebates for Water and Sewer services require the attached application form to be completed.

We're here to help you

Country Water has friendly Customer Service Advisers available to answer any questions you may have about your eligibility or in completing the application form. Call us on 13 23 56.

Please personally return your completed form with your concession card to:

Broken Hill Customer Service Centre
Town Square
13 Chloride Street
Broken Hill NSW 2880

Customer Service Centre

Broken Hill
Town Square
13 Chloride Street



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For more information please call in and see us at our Customer Service Centre, contact us on 13 23 56 or visit www.countrywater.com.au

Country Water
PO Box 718
Queanbeyan NSW 2620

Country Energy trading as Country Water

CNG1376 April 06



Application for Pensioner Rebate – Water

Customer No.

Office Use Only

[] Mr [] Mrs [] Ms [] Miss

First Name

I. Last Name

Number & Street Address

Locality

State

Post Code

Phone Number

I do hereby apply for a pension rebate for,

Water Availability and Sewerage Availability Charges Water Availability Charges Only

1. The above mentioned property is: (Tick)

I occupy the property as my/our principle place and residence;

Owned solely by myself; Owned jointly by my spouse and myself and is my principal place of residence.

I am liable for charges on the above premise under the terms of a life tenancy (proof of life tenancy under a will must be provided).

2. The property is owned and occupied in the manner indicated above;

I/We do not receive a pension rebate on another property for water or sewer;

3. I am in receipt of the type of pension indicated below:

Centrelink Veterans Affairs TPI War Widow

4. I am the holder of a Current Pensioner Concession Card which I will produce to the witness to my signature at the time of signing the declaration

5. Centrelink/DVA customer reference Number (CRN) _____

Date of Grant

 / /

(Card start date)

6. I hereby authorise Country Water to confirm my entitlement to a pension Concession Card with Centrelink / Department of Veterans Affairs. I will notify Country Water of any changes in circumstances which may affect the eligibility for the rebate; (Tick box)

Note: The Water Management Act 2000, Section 353 provides that it is an offence to make a false or misleading application. Maximum penalty: 10 penalty units.

Country Water is legally required to confirm a customer's eligibility to receive water or sewer rebate by checking their details with Centrelink or the Department of Veterans' Affairs each year. To do these checks, we must provide Centrelink or Veterans' Affairs with our record of your name, address and pensioner card number. We respect your privacy, so will not provide any information to Centrelink or Veterans' Affairs without your consent. If Country Water is unable to confirm your details, you may no longer be eligible to receive your water or sewer rebate. Should you consent to the checks, you need do nothing. However, should you not give your consent for these checks, would you please contact our offices on 13 23 56.

Signature of Applicant

Application Date

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